



Covaris, Inc. Telephone: +1 781 932 3959
14 Gill Street, Unit H Fax: +1 781 932 8705
Woburn, Massachusetts URL: www.covaris.com
01801-1721 USA

Covaris Customer Statement on COVID-19

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Dear Customer:

At Covaris, supporting our customers is a top priority, but the current COVID-19 situation requires a firm commitment to the health and safety of our employees, customers, and communities that cannot be sacrificed. Currently, the state of Massachusetts has issued an Emergency Order requiring all businesses and organizations that do not provide “COVID-19 Essential Services” to close their physical workplaces. Covaris also understands that its current products, and products under development, have direct impact on human health and on the novel coronavirus outbreak. With a great deal of thought and planning, we have enacted measures that honor our commitment to safety and protect our ability to provide critical goods and service to other essential entities.

Keeping Our Employees Safe

Covaris is committed to providing a safe environment for our employees, their families and the communities where we work. We have asked all employees to work at home where possible and respect the current local, state, and federal safety recommendations in their lives to reduce transmission risks and to keep them safe. Our manufacturing, shipping, warehouse, quality and support teams continue to work at our Woburn, MA location. With staggered work hours and changes to inter-team and intra-team interactions, as well as dedication to workplace hygiene and continuing education regarding precautions necessary to prevent the spread of the virus, Covaris is working diligently to keep our employees safe.

Keeping Our Customers Safe

To reduce transmission risks and protect our workforce, Covaris has restricted international travel and has minimized all domestic travel. We are promoting remote support of our customers and are currently enhancing those capabilities. With serious consideration of employees, customers, and management, exceptions would be made if all parties deem the travel to customers necessary. Transparency of any past travel would be provided to any customers who may need critical on-site services and our employees will gladly observe any requirements imposed by the customer that are more stringent than ours.

Ongoing Operations

Covaris manufactures all products in the USA in our Massachusetts location and almost all our critical vendors are also USA based. To date, we have avoided international and domestic

supply chain disruption. Even with many states enacting temporary business closures, our choice of vendors who work in human health, medical devices and other areas of essential services is providing continuity in our supply chain. While we anticipate challenges, Covaris is working diligently to identify and avoid serious impact and are committed to communicating with our customers openly.